

Fairbridge Technologies is committed to assist our customers after purchase, helping you install and configure your new system, providing expert training and advice, and offering excellent technical support when you need it.

Installation and configuration

We provides telephonic and on-site assistance with the installation of product software and hardware. Optimised configuration as per your site requirements after a consultation and site survey is offered as well. We encourage our customers to give us as much information as possible to allow us to quote you on a solution best fitted to your needs.

Training

Fairbridge provides remote as well as on-site product training sessions at a nominal fee.

Technical Support

Full after sales product support is available for all Fairbridge products. Support requests are handled telephonically, via email, a Webinar session or on-site. Support enquiries are handled within a 48-hour period.